

09/858105

05/15/01

ISSUE CLASSIFICATION	
Class	Subclass

PATENT NUMBER

U.S. **UTILITY** Patent Application

<p>O.I.P.E.</p> <p>SCANNED <u>11-3</u> Q.A. <u>Am</u></p>	<p>PATENT DATE</p>
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APPLICATION NO. 09/858105	CONT/PRIOR	CLASS 705 714	SUBCLASS 25	ART UNIT 2161	EXAMINER Manoskey
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Hariharakrishnan Mannarsamy

Helpdesk system and method

APPLICANTS

TITLE

ISSUING CLASSIFICATION

ISSUING CLASSIFICATION										
ORIGINAL			CROSS REFERENCE(S)							
CLASS		SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)						
714		25	714	26	33	57				
INTERNATIONAL CLASSIFICATION			705	16						
6	0	6	F	11/00						

☐ Continued on Issue Slip Inside File Jacket

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg. <u>2</u>	Figs. Drwg. <u>4</u>	Print Fig. <u>2</u>	Total Claims <u>10</u>	Print Claim for O.G. <u>1</u>
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	<u>Joseph D. Murphy</u> <u>8/4/09</u> (Assistant Examiner) (Date)			NOTICE OF ALLOWANCE MAILED	
	<u>Robert W. Beausoliel</u> ROBERT BEAUSOLIEL SUPERVISORY PATENT EXAMINER TECHNOLOGY CENTER 2100 _____ <u>8/5/04</u> (Primary Examiner) (Date)			<u>9/11/05</u>	
ISSUE FEE					
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____				Amount Due <u>\$ 1400.00</u>	Date Paid _____
<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.	_____ (Legal Instruments Examiner) (Date)			ISSUE BATCH NUMBER	

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